

Last Revised September 30, 2020

- **Since the College has been closed due to Hurricane Sally, when do classes resume?**

All classes resume Monday, September 28, with modified calendars.

- **Was I expected to do class work while classes didn't meet?**

Because the College was closed Monday, September 14 – Sunday, September 20, and all classes were suspended Monday, September 21 – Sunday, September 27, all course assignments – including any scheduled tests, quizzes, essays, readings, or any other coursework – have been suspended until Monday, September 28. There is no expectation that any student has entered any Canvas shell or completed any work for any PSC class during the two weeks when classes did not meet.

- **How will I make up classes that didn't meet?**

All classes will proceed with modified calendars and Instructors will post revisions in Canvas. [Click HERE](#) for a detailed plan on completing Fall 2020 classes.

If a student is enrolled in a class and the instructor has scheduled Friday meetings to make up for the class time missed for Hurricane Sally, that student, though encouraged to attend the class sessions, will not be required to attend. Instructors will be recording any Friday sessions, and students can watch the recordings and will be counted as having attended the class. (UPDATED: 9/30/2020)

Please note that building 3000 on the Warrington campus is closed and classes will be relocated.

- **Does the College closure change withdrawal deadlines?**

The withdrawal deadline for B session classes is extended to October 2. The withdrawal deadlines for A session and C session classes remain as published.

- **What if I need to withdraw from classes because of hurricane related issues?**

Each student should speak with an advisor before withdrawing from classes. A schedule adjustment may allow the student to continue with courses instead of completely withdrawing. Advising is open Monday-Thursday from 7:30 a.m. until 5:00 p.m. and on Friday from 7:30 a.m. until 4:00 p.m. and may be contacted by clicking the link to the callback queue line: <https://www.pensacolastate.edu/pirateq/> via email to advising@pensacolastate.edu or by phone 850-484-1630.

- **Since the College was closed for two weeks, does this change the date of final exams?**

There is no change to any final exam schedule.

- **How do I reschedule my test that was cancelled due to Hurricane Sally?**

Testing Centers are open *by appointment only*. To reschedule a testing appointment, call 850-484-1656 or reschedule online at <http://www.registerblast.com/pensacolastate/exam>.

Please note that the Warrington Campus Test Center suffered severe damage from Hurricane Sally and will be closed until cleanup and renovations can be completed. Therefore, students should make appointments for testing on the Pensacola or Milton campuses.

- **When can I expect my financial aid disbursement?**

Due to Hurricane Sally, there is a slight delay in processing financial aid refunds. Checks are being processed beginning on September 23. Please check your email for a deposit notification from Bank

Mobile by the middle of next week. The timing will depend on your preference choice, whether that is Bank Mobile Vibe or your personal account.

- **What should I do if my internet hasn't been restored yet?**

Students are able to access Wi-Fi and computers at all PSC campuses and centers. Computer labs and stations are open to currently enrolled students and are available on a first-come, first-served basis. Students will be required to present a valid PSC student ID card, wear a face mask/covering and practice social distancing all times. The tables below show specific locations available for students to use the technology at each of our sites.

Pensacola Campus		
Building 4 – Allen Liberal Arts – English and Communications		
Room	Computer Stations	Availability
446 - Writing Lab	14	MTWRF 7:30 a.m. - 4:00 p.m.
447	14	
461	10	
465	14	
466	14	
472	14	
467B	1	
Building 20 – Edward M. Chadbourne Library		
Room	Computer Stations	Availability
Library	24	MTWR 7:30 a.m. - 8:30 p.m. F 7:30 a.m. - 4:00 p.m. U 1:00 p.m. - 5:00 p.m.
2036	10	MTWRF 7:30 a.m. - 4:00 p.m.
2068 - Collaborative Learning Center	12	MTWRF 7:30 a.m. - 4:00 p.m.
Building 21 – Baroco Center for Science and Technology		
Room	Computer Stations	Availability
2149	12	MTWRF 7:30 a.m. - 4:00 p.m.
2150	12	MTWRF 7:30 a.m. - 4:00 p.m.
2151	12	MTWRF 7:30 a.m. - 12:30 p.m.
2160	18	MW 7:30 a.m. - 12:00 p.m., 2:00 p.m. - 4:00 p.m. TR 2:00 p.m. - 4:00 p.m. F 7:30 - 4:00 p.m.
2161	19	MW 7:30 a.m. - 10:30 a.m., 12:30 p.m. - 4:00 p.m. TR 2:00 p.m. - 4:00 p.m. F 7:30 a.m. - 4:00 p.m.
2162	20	MTWR 12:30 p.m. - 4:00 p.m. F 7:30 a.m. - 4:00 p.m.
2163 - Academic Computing Center	10	MTWR 7:30 a.m. - 9:00 p.m. F 7:30 a.m. - 4:00 p.m. S 8:00 a.m. - 4:00 p.m.

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Milton Campus		
Building 4200 – Massey Administration		
Room	Computer Stations	Availability
Student Center	30	MTWRF 7:30 a.m. - 4:00 p.m.
Building 4400		
Room	Computer Stations	Availability
4413 - Academic Computing Center	10	MTWR 8:00 a.m. - 9:00 p.m.
Building 4300		
Room	Computer Stations	Availability
Library	12	MTR 7:30 a.m. - 7:00 p.m. WF 7:30 a.m. - 4:00 p.m.

Warrington Campus		
Building 3100 – Boyd Health Related Education		
Room	Computer Stations	Availability
3142 - Academic Computing Center	8	MTWR 8:00 a.m. - 9:00 p.m. FS 8:00 a.m. - 4:00 p.m.
3142N	6	
3142S	5	
Building 3500 – Library		
Room	Computer Stations	Availability
Library	9	MTR 7:30 a.m. - 7:00 p.m. WF 7:30 a.m. - 4:00 p.m.

Century Center		
Building 7700		
Room	Computer Stations	Availability
7705	6	MTWR 12:00 a.m. - 4:00 p.m., F 7:30 a.m. - 4:00 p.m.
7721 - Student Center	3	MTWRF 7:30 a.m. - 4:00 p.m.
7724 - Broadcast	13	MTWR 10:00 a.m. - 4:00 p.m., F 7:30 a.m. - 4:00 p.m.

South Santa Rosa Center		
Building 5100		
Room	Computer Stations	Availability
5118 - Library	7	MTWR 7:30 a.m. - 9:00 p.m. F 7:30 a.m. - 4:00 p.m.
5130B - Testing Lab	6	M 7:30 a.m. - 12:00 p.m., 2:30 p.m. - 4:00 p.m. TWRF 7:30 a.m. - 4:00 p.m.
5134 – Computer Lab	20	MTR 1:00 - 4:00 p.m. F 7:30 a.m. - 4:00 p.m.
5194 - Tutoring Lab	3	MTWRF 7:30 a.m. - 4:00 p.m.

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To access Wi-Fi, students may park in College parking lots. Students are expected to remain in their parked car. The parking lots available for use are listed below:

Pensacola Campus: Lots 10, 14, and 16 all have good coverage. These are the lots west of Building 21 (between 21 and 15), west of 13, and east of 13, respectively.

Milton Campus: There is useable signal in the main parking lot.

Warrington Campus: Lots 34 and 35 have good coverage. Lot 34 is in the center of campus near the breezeway, and Lot 35 is parallel to highway 98 north of the library.

Santa Rosa Center: There is a useable signal in Lot C (north of the building).

Century Center: The main parking lot has a useable signal and can be accessed Monday through Friday.

- **What resources are available to me during the aftermath of Hurricane Sally?**

The Pirates CARE Team is ready to assist students. If you are in need, please complete the [Pirates CARE Outreach Form](#) to connect with a team member. Even though classes at the College are suspended until September 28th, team members are available to help now. To access the 24/7 Student Assistance Program (a free, confidential counseling service through BayCare) to talk about the impacts of Hurricane Sally, the stress of Covid-19, or other losses you are experiencing, please call 800-878-5470. The United Way also has resources available during this difficult time. To access this free service, simply dial 211 from any landline or cellphone.

- **Is PSC providing laptops or hotspots to students?**

If a student has a need for a laptop or hotspot, he or she should complete the [Pirates CARE Outreach Form](#). Staff will contact students to let them know if the request may be fulfilled at this time.

- **Are the Pirate Food Pantries open?**

The Pirate Food Pantry is open and free food items are available once a month for currently enrolled students. Students must bring Student ID. Face masks/coverings are required and social distancing is being practiced. For additional information, email studentactivities@pensacolastate.edu or contact the preferred campus.

Pensacola: Building 5 – Student Affairs

Monday – Thursday, 8:00 a.m. – 3:00 p.m., and Friday by appointment.

850-475-4834

Milton: Building 4200 – Student Affairs

Monday – Thursday, 8:00 a.m. – 4:00 p.m.

850-484-4420

South Santa Rosa: Main Office

Monday – Thursday, 8:00 a.m. – 4:00 p.m.

850-471-4630

Century Center: Main Office

Monday – Thursday, 8:00 a.m. – 4:00 p.m.

850-471-4622

Warrington: Building 3600 – Student Affairs

Monday – Thursday, 8:00 a.m. – 3:00 p.m.

850-484-2226

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- **How can students stay informed in the future about what the College is doing in emergency situations?**

Students are encouraged to sign up for the PSC ALERT system which provides mass notifications via email, voice, and text messaging in case of emergency situations. PSC Alert is the most-timely way for students, faculty, and staff to be notified of an emergency. Students can set up their profile using Spyglass. Examples of alerts include severe weather, class cancellations due to College closure, building evacuations, or other emergencies requiring immediate action. The message will direct students on what action to take or where to go for further information. More detailed information will be available on the PSC website at [pensacolastate.edu](https://www.pensacolastate.edu) and PSC social media platforms - Facebook, Instagram, LinkedIn and Twitter.

For more information about the PSC ALERT system, click the link below.

<https://www.pensacolastate.edu/pscalert/>