

In accordance with the Federal Communications Commission's [Keep Americans Connected Pledge](#), the following service providers have issued statements regarding the COVID-19 virus and how they can assist with internet connectivity:

### **AT&T**

All late fees and data overcharges will be waived resulting in unlimited data for AT&T customers. Public Wi-Fi hotspots are available. For low income households, AT&T is offering enrollment in their Access program with two months of free service. After the 60 days, the program will cost ten dollars a month.

For more information on AT&T's response to COVID-19, please visit <https://about.att.com/pages/COVID-19.html>.

### **Comcast**

All late fees will be waived, new customers in low income families will receive 60 days of free internet service, and internet speeds will increase for all customers.

For more information on Comcast's response to COVID-19, please visit <https://business.comcast.com/help-and-support/covid-19-preparedness>.

### **Cox:**

All late fees will be waived, internet speeds will increase, and public Cox Wi-Fi hotspots will be available.

For more information on Cox's response to COVID-19, please visit <https://www.cox.com/residential/support/coronavirus-response.html?campcode=tnt-home-alert>.

### **Mediacom:**

All late fees and data overcharges will be waived. The public will have complimentary access to all Mediacom Wi-Fi hotspots.

For more information on Mediacom's response to COVID-19, please visit <https://view.e.mediacomcable.com/messages/15845653257035a46f1c392cd/raw>.

### **Spectrum:**

The public will have access to complimentary Wi-Fi hotspots provided by Spectrum. Students will receive 60 days of free access with a Spectrum Internet account. Contact 1-844-579-3743 to enroll.

For more information on Spectrum's response to COVID-19, please visit <https://www.spectrum.net/support/internet/covid-19-information-spectrum-customers>.

### **Sprint:**

Customers have access to unlimited data and all handsets will have hotspots capabilities for 60 days.

For more information on Sprint's response to COVID-19, please visit <https://www.sprint.com/en/landings/covid-19.html>.

**T-Mobile:**

All customers will receive unlimited, high speed data. Students using EmpowerED programs will receive access of 20GB per month until May 13, 2020.

For more information on T-Mobile's response to COVID-19, please visit <https://www.t-mobile.com/news/t-mobile-update-on-covid-19-response>.

**Verizon:**

All late fees will be waived for 60 days.

For more information on Verizon's response to COVID-19, please visit <https://www.verizon.com/about/news/our-response-coronavirus>.

Please contact your local internet provider for more information and up to date offers during this time.