

# Money-Back Guarantee Program

The Money-Back Guarantee Program was created by the Florida Legislature in 2021 with the Reimagining Education and Career Help (REACH) Act. Students who complete a program designated for the money-back guarantee and are not employed six months after graduation are now eligible to request a full refund of their tuition costs.

Pensacola State College has designed the following programs for the Money-Back Guarantee:

- A.S. degree in Registered Nursing,
- Technical Certificate in Paramedic, and
- Career Certificate in Welding.

To begin the request for a full refund of tuition costs after the program has been completed:

1. Search "Create Request" in the Workday Search Bar.
2. Click the "Create Request" task.
3. Choose your Request Type from the dropdown menu. You can click "All" or type to search by name. Below are the Academic request types.
4. Complete all required fields. Some will require supporting documentation.
5. Click "Submit."

## Program Requirements

- Students who receive a job offer in their respective industry within the six-month window after graduation will be considered to have successfully found employment and will no longer be eligible to participate in the Money Back Guarantee program or request a full refund of their tuition.
- Students must attend program courses and follow the College's policies with regards to deadlines for dropping or withdrawing from any or all of their classes.
- Students must meet with an academic advisor once each semester to ensure they are enrolling in the correct sequence of courses for their respective program.

- Students must complete their program in good academic standing (minimum 2.0 GPA for college-credit programs).
- Students must successfully complete any internship, clinical, practicum, or work-based learning experience required by their respective program (*not required in all programs*).
- Students must provide documentation of job search activities as determined by the institution.
- Students must successfully earn any required third-party industry certifications or licenses within three (3) months of completion of the program as required for employment in the respective industry (*not required in all programs*).
- Students must successfully pass any background checks and drug screening as required by prospective employers.
- Refunds of tuition costs will be limited to the amount paid by the student and will not include amounts covered by any form of financial aid.
- Students must provide documentation of Job Fair attendance.
- Students must provide documentation of career planning from Student Job Services.