

# FINANCIAL AID/VETERAN SERVICES/SCHOLARSHIPS Financial Aid Suspension Appeal 2014-2015

# **GENERAL INFORMATION**

Tax payers provide the funding for federal aid awarded to students through PELL, Supplemental Education Opportunity Grant, Academic Competitiveness Grant, College Work Study, and the Ford Direct Loan Program. Pensacola State College has legal and ethical responsibilities to ensure taxpayer monies are wisely invested. Students completing and passing courses is a wise investment.

## **APPEAL TIMELINES**

Your financial aid file must be complete for an appeal decision to be made.

All appeals are considered "pending" until the committee makes a final decision. You will be notified via your Pirate e-mail and a letter sent to your mailing address on file with the Admissions/Registrar office. Appointments are not scheduled with the Appeals Committee.

You must make other personal arrangements to pay your fees for the current or upcoming semester in order to secure your schedule of classes, you may not receive a decision on your appeal by the time your tuition payment is due. In making those arrangements you should <u>not</u> assume your appeal will be granted or that you will have your financial aid reinstated.

#### STUDENT RESPONSIBILITIES

Your responsibility is to earn grades that maintain financial aid satisfactory academic progress. The degree or certificate program you selected will determine the courses and the number of credits required to reach that goal.

To be eligible for federal and/or state financial aid, you must maintain financial aid satisfactory academic progress. Academic progress is evaluated at the end of each semester of enrollment. The required standards are described in detail in the Pensacola State College catalog.

# STUDENT RIGHTS

The college has a process by which you may appeal for eligibility reinstatement when you can demonstrate and document the mitigating circumstances which directly attributed to your failure to meet the required standards. Many events can negatively impact a student's academic performance, however, not all are considered mitigating and beyond student control.

The following list is intended to give you a brief understanding of events or situations that **CANNOT** be considered "mitigating" or justification for poor academic performance.

# **STUDENT RIGHTS (continued)**

Instructor or other college personnel said it would be OK to withdraw (exception – FA Staff member)

Felt overwhelmed

Did not have transportation

Changed my work schedule

Did not like my instructor or have a conflict with instructor

Did not understand college and wasn't ready or mature enough

Death or illness of friends

Withdrew or stopped attending to avoid a bad grade

Nobody told me that...

# APPEAL INSTRUCTIONS

Carefully READ and follow all instructions. The committee will evaluate your well-prepared statement and supporting documentation to determine if you will be given the opportunity for federal aid reinstatement.

There are four (4) required attachments. Failure to include these 4 items may result in an automatic denial.

Type your appeal letter; the committee will not try to decipher poor handwriting. It is advisable to have someone you trust read these instructions and proofread your appeal packet prior to submitting it to the Financial Aid/Veteran Services/Scholarship office.

# Attachment 1 Appeal Request

Read, complete, and sign Attachment 1 - Appeal Request.

# Attachment 2 <u>Detailed Letters of Explanation of Mitigating Circumstances</u>

Make sure you address ALL semesters of academic problems or withdrawals. Your letter must clearly detail the circumstances that were **beyond your control** which blocked your progress. Focus on events and how they affected your academic progress.

# YOU MUST SIGN YOUR LETTER.

Your appeal letter should include:

- A. The reasons or circumstances that caused you to:
  - 1) not complete 67% of your attempted credits and/or
  - 2) exceed the maximum number of credits required to complete your program and/or
  - 3) fail to earn successful grades of C or better in courses you attempted and/or
  - 4) do not have sufficient remaining credits of eligibility prior to reaching maximum timeframe.

For each term in which you had academic problems, you must explain the circumstances. Include what actions you took to try to prevent or to limit the negative impact of these circumstances.

- B. Describe in detail the changes you have made that will now enable your academic success in your next term of enrollment.
- C. Give a detailed description of how and when you plan to complete your program. If you are enrolling for an additional degree (or certificate) explain the reasons for pursuing another program. After graduation from your Pensacola State College program, petitioning for reinstatement of aid to complete prerequisites for a degree at another school is not sufficient cause for approval and will be denied. In general, federal aid is awarded to students to complete their initial certificate/degree. Changing majors is not in and of itself a mitigating circumstance.
- D. Sign your appeal letter

<sup>\*</sup> Required and authorized by Title IV of the Higher Education Act of 1965, as amended (§§483 and 484); 20 USC 1078, 1090, 1091 & 1092; 34 CFR 668.16; 34 CFR 668.33; 34 CFR 668.36; 34 CFR 668.32(i) and 34 CFR 668.36

#### **Attachment 3** Proofs - Required Documentation

Document the mitigating circumstances you described actually occurred. Examples: copy of death certificate and proof of relationship with the deceased; statements from physicians, medical excuse, letters from counselors or therapists, copy of police report, court documents, etc. A letter from the treating physician is acceptable. Letters from physicians, therapists, or agencies must be on official letterhead stationery and must be signed by the physician. Medical records or hospital bills will not be accepted.

NOTE: Any letter of support written by a third party must include a name, address, phone number and relationship to you and must relate to the circumstances described. Letters must be signed. If you do not have documentation, submit a written statement outlining the reason(s) you do not have documentation.

# Attachment 4 Your Educational Plan & Degree Audit

You must meet with your academic advisor or program director to review your degree plan and to complete the Educational Plan form which will outline the courses you must take to graduate with your declared major. You <u>must attach a copy of your degree audit</u> for the program you plan to complete. Access your degree audit online via your Pensacola State College Spyglass at **www.Pensacola State College.edu**.

# APPEALS COMMITTEE PROCESS

Your appeal packet will be forwarded to the Appeals Committee for review once your financial aid file is complete.

The committee will review in the date order it is received. You will be notified via your Pirate Mail and a letter mailed to your mailing address on record with the Student Records Office. Unsigned forms will NOT be processed. Except during periods of registration, the processing time is 7-14 business days. For continuing appeals, determination will be based on grades for the current term.

# **Approved Appeals**

Students should carefully read the letter sent to them by the committee and make plans to carefully adhere to all the conditions set for them in that letter of approval. Failure to follow and comply with the conditions will result in the denial of federal aid eligibility.

#### **Denied Appeals**

Students will be notified as to the reason(s) their appeal for reinstatement was denied by the committee. The letter will be sent to your address on record with the Student Records Office. Carefully read the information in the letter from the committee.

If you do not agree with the denial and have additional documentation that you believe would impact the original denial, you may submit the additional documentation with a new written request for further review to the Director of Financial Aid/Veteran Services/Scholarships. This must be done within 14 days of your receipt of the committee's decision.

The Director will review the initial appeal packet on which the committee based their decision. Your letter requesting the additional review of the denial must include the reasons you believe the denial was in error plus the additional documentation and a new written request. When needed, the Director may schedule a meeting with you to discuss your appeal prior to a final decision. A letter will be mailed to you with the Director's determination as to whether or not the denied appeal will be overturned. If you disagree with this decision, you may request in writing to the Director, within 14 days of receiving that written notification that your denied appeal packet be forwarded for further review by the Student Financial Services Manager whose decision is final.



# FINANCIAL AID/VETERAN SERVICES/SCHOLARSHIPS

# Financial Aid Suspension Appeal Attachment 1 – Appeal Request

Please print using blue	or black ink. Con	applete and sign this page. It is Attachment 1 and the first page of your appeal packet.	
Student Name		SSN*/Student ID	
		(See note below) Evening	
Pensacola State Col	lege Pirate E-ma ******	il Address: <u>@students.pensacolastate.edu</u> ************************************	
		ve federal financial aid due to my unsatisfactory academic progress.  Academic Year	
Check the first term for	or which the appe	al is being requested:	
Fall term (Aug	ust – December)	Spring term (January – May) Summer Term (May – August)	
I am not making satisf	factory academic	progress for the following reason(s): Check <b>all</b> that apply:	
My cumulativ	e Grade Point Av	verage (GPA) is below the required standard.	
I failed to sati	sfactorily comple	te at least 67% of all attempted coursework (including transfer coursework).	
I exceeded 15 transfer cours		r of credits required to complete my program (Maximum Time Frame-including	
**************************************	*******	********************	
understand what is red	quired of me to su d. I understand th	bry Academic Progress Appeal (FASAP) information, instructions, and process. I bmit an appeal. I understand that the submission of this appeal does not guarantee hat failure to submit any of the required attached documents to support my appeal	
I am submitting:	Attachment 1 Attachment 2 Attachment 3 Attachment 4	Appeal Request Signed detailed letter clearly explaining Sections A, B, and C Proof/Documentation Educational Plan and Degree Audit	
Student Signature	Student should kee	Date ep a copy of their completed appeal packet for their own record.	
FOR FA/VA OFFIC	E USE ONLY:	FRONT WINDOW MAIL	
Attachment 1 Attachment 2 Attachment 3 Attachment 4	Detailed letter (s Proof/Document		
FA/VA Staff		Date	



# FINANCIAL AID/VETERAN SERVICES/SCHOLARSHIPS Financial Aid Suspension Appeal

# Attachment 4 – Your Educational Plan & Degree Audit

To ensure successful completion of your declared program of study, you must meet with an academic or faculty advisor to evaluate your academic progress and to determine the number of credits required to complete your declared program. This completed and signed form must be submitted with the other required attachments and supporting documentation.

Student	i				
Progran	m of Study (Major) - current_	(See note below	)		
1.	Academic/Faculty Advisor: Attach a copy of the Degree Audit Report				
	Total # Credits Earned toward Total # Credits needed to com	y Enrolled Pensacola State College Degree/Certific Pensacola State College Degree/Certific plete Pensacola State College Degree/Conal credits needed only for transfer pu	ficate Certificate		
2.	Based on student's current enri student's anticipated graduatio		lment plan, and academic progress, the		
3.	Advisor's evaluation and description of student's plan to reestablish satisfactory academic progress. (Attach additional page if necessary).				
4.		ing student's Educational Plan. (Att. nt" for a particular program, please address			
*****	********	***********	*************		
degree			program. I have received a copy of the I risk losing my eligibility for receiving		
Student	Name (Print name)	Student Signature	Date		
	m and course requirements. I		scussed their academic progress and their of this Educational Plan and a copy of the		
A dviso	r Name (Print name)	Advisor Signature	Date		