



# PENSACOLA STATE COLLEGE



## Emergency Medical Service Programs

5555 West Highway 98 Pensacola, FL. 32507  
(850)484-2308 Fax: 484-2364

### 911 Public Safety Telecommunicator Program

The purpose of this program is to prepare students for the state certification exam and employment as a 911 emergency dispatcher (Public Safety Telecommunicator) for police, fire, and Emergency Medical Services. Content includes ethics; role of the telecommunicator; standard operating procedures; relationship to field personnel; command levels; message center layouts; performance aids; overview of emergency agencies; functions and terminology; use of correct words and grammar; types of communications equipment, functions and terminology; malfunctions and maintenance agreements; proper, correct telephone and dispatching procedures and techniques; cooperation and reciprocal agreements with other agencies; communication rules (federal, state, local); emergency situations and operating procedures; emergency medical dispatch procedures; leadership and human relations skills; and health/ safety including CPR.

Contacts:	Telephone Number	Email
Health Sciences, Department Head Sandra Hartley	(850) 484-2301	<a href="mailto:shartley@pensacolastate.edu">shartley@pensacolastate.edu</a>
Program Director: Steve White	(850) 484-2217	<a href="mailto:swhite@pensacolastate.edu">swhite@pensacolastate.edu</a>
Program Coordinator/Lead Instructor : Sean Lee	(850) 484-2348	<a href="mailto:slee@pensacolastate.edu">slee@pensacolastate.edu</a>
Department Administrative Assistant: Tracy Hunter	(850) 484-2308	<a href="mailto:thunter@pensacolastate.edu">thunter@pensacolastate.edu</a>
Health Admissions: Sarah Lewis	(850) 484-2210	<a href="mailto:slewis@pensacolastate.edu">slewis@pensacolastate.edu</a>
Testing Centers: Milton Pensacola Warrington	484-4410 484-1656 484-1076	

**Course Number: EMS0000C, 8 vocational credits.**

#### Program admission requirements:

- College application; \$ 30.00 application fee
- Health Related Application
- High school graduate or GED;
- Overall 2.0 grade point average for college work. Students must earn a "C" or better to complete the program.
- **TABE**, Testing of Adult Basic Education, must be taken to qualify for entry into the program. A 10<sup>th</sup> grade score must be achieved prior to completion of the course in order to graduate.



# PENSACOLA STATE COLLEGE



## Emergency Medical Service Programs

5555 West Highway 98 Pensacola, FL. 32507

(850)484-2308 Fax: 484-2364

### 911 Public Safety Telecommunicator Program

Upon program acceptance a background check/drug screen must be completed by each student. Students whose drug screens and criminal background checks are deemed unsatisfactory may be denied access to clinical experiences. Felony convictions/nolo contendere may prevent taking the state exam or becoming employed.

#### Schedule:

Lecture: Lecture will be on-line and modules will be presented with weekly requirements. This is not a correspondence course and weekly attendance on-line is required.

Lab: Thursday evenings 5p-10p on the Warrington Campus

Clinical: Additional clinical requirements and weekend lab courses are required.

#### Program Costs:

##### Florida Residents:

8 vocational credits x \$ 81.87 = \$ 654.96, tuition only

##### Alabama Residents:

8 vocational credits x \$ 82.87 = \$ 662.96, tuition only

##### Additional Costs:

Lab fee: \$ 130.00

\* No textbooks are required.

Total Approximate Costs, Florida Residents \$ 784.96

Total Approximate Costs, Alabama Residents \$ 792.96